



*cutting through complexity*

# Chain-ladder extensions

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## Introduction

## First extension

- Model of Jessen, Nielsen and Verall

## Second extension

- MNNV Model

## Double-chain ladder

- Parametric version

### Reserving methods “in practice” based on triangles

- Chain-ladder
  - Triangle of paid claims
  - Triangle of incurred claims
  - Triangle of reported claims
  - *Triangle of incurred counts*
- Munich chain-ladder
  - Triangle of paid claims + Triangle of incurred claims

### Goals

- Best estimate
- Mean square error of prediction
- VaR 99.5%
- Other characteristics
- Full distribution
  - Fitting of chosen distribution to first two moments
  - Bootstrap

### Triangles aggregate data

- + Convenient presentation
- Loss of information which in some cases may lead to a poor performance

### Individual claims modeling

- + No loss of information
- Usually complex models with lots of parameters
- Require large datasets (which might not be available)
- Might be computationally expensive

### Trade-off

**Having simple model vs. Using all information**

# 1<sup>st</sup> version of the proposed model

## „Key ideas“

**Prediction of RBNS and IBNR claims using  
claim amounts and claim counts**

R. Verrall, J. P. Nielsen, A. H. Jessen

April 2010

## Chain-ladder

- Based on one triangle (paid / incurred / reported)
- All sources of delay (reporting, payment) incorporated in one development pattern

## Proposed alternative

- Basic idea is to separate the sources of delay → using more than one triangle
  - Triangle of incurred counts → reporting delay
  - Triangle of claims paid → payment delay
- *Using triangle of incurred claims as a further supplementary source of information considered in BDCL model*

#### Chain-ladder

- There was an algorithm without an underlying stochastic model
- Underlying stochastic models added later
  - Poisson model (CL is maximum-likelihood estimator)
  - **Mack distribution-free model**
  - ...

#### Proposed alternative

- First, there is an underlying exact compound Poisson model based on more detailed data
- Proposed model to be used in practice – *double chain-ladder* – is its approximation



$\Delta_m = (X_{ij} : 1 \leq i+j \leq m)$  triangle of claims paid

$\mathcal{N}_m = (N_{ij} : 1 \leq i+j \leq m)$  triangle of incurred claims counts

- Claim is not usually paid immediately after notification. This motivates the introduction of the third triangle.

$N_{ijk}^{paid}$  – part of the  $N_{ij}$  claims fully paid with  $k$  periods delay after being reported,  $k = 0, \dots, d$ ;  $d$  is max. delay

$N_{ij}^{paid}$  – number of claims incurred in period  $i$  and (fully) paid with  $j$  periods delay (new triangle)

$$N_{ij}^{paid} = N_{ij0}^{paid} + N_{i,j-1,1}^{paid} + N_{i,j-2,2}^{paid} + \dots + N_{i,j-\min(j,d),\min(j,d)}^{paid}$$

**Note, that this last triangle plays an important role in the derivation of the model but, nevertheless, it is not assumed to be known.**

## Assumptions

- $N_{ij}$  independent, with over-dispersed Poisson distribution (ML estimate leads to classical CL algorithm)
- Given  $N_{ij}$ , the distribution of the numbers of paid claims follows a multinomial distribution

$$(N_{ij0}^{paid}, \dots, N_{ijd}^{paid}) \sim \text{Multi}(N_{ij}; p_0, \dots, p_d)$$

- **Claim settled with one payment.** Thus, if we denote  $Y_{ij}(k)$  the payment for the  $k$ -th claim incurred in period  $i$  settled with  $j$  periods delay, we have

$$X_{ij} = Y_{ij}(1) + Y_{ij}(2) + \dots + Y_{ij}(N_{ij}^{paid})$$

- $Y_{ij}(k)$  i.i.d., independent of number of claims, independent of reporting and payment delay (authors were aware that this is probably not valid in practice)



“Maximum-likelihood estimate“

### Likelihood function

$$\begin{aligned}\mathcal{L}_{\mathfrak{N}_m, \Delta_m} &= \mathcal{L}_{\mathfrak{N}_m} \times \mathcal{L}_{\Delta_m | \mathfrak{N}_m} \\ &= \left( \prod_{i=1}^m \prod_{j=0}^{m-i} P(N_{ij} = n_{ij}) \right) \\ &\quad \times \left( \prod_{i=1}^m f_{X_{i0}, \dots, X_{i, m-i} | N_{i0}, \dots, N_{i, m-i}}(x_{i0}, \dots, x_{i, m-i} | n_{i0}, \dots, n_{i, m-i}) \right)\end{aligned}$$

### Functions of different parameters – can be maximized separately

- The first one is maximized with CL algorithm on the triangle  $\mathfrak{N}_m$  of incurred claim counts
- Not obvious how to maximize the second (at least, we did not specify distributional assumptions about payments)
  - Proposed approximation of the model
  - Construct quasi-log likelihood which requires just the first two moments

## Mean

$$\begin{aligned}
 E[X_{ij}|\aleph_m] &= E[E[X_{ij}|N_{ij}^{paid}]\aleph_m] \\
 &= E\left[E\left[\sum_{k=1}^{N_{ij}^{paid}} Y_{ij}^{(k)}|N_{ij}^{paid}\right]\aleph_m\right] \\
 &= E[N_{ij}^{paid}E[Y_{ij}^{(k)}]\aleph_m] \\
 &= E[N_{ij}^{paid}|\aleph_m]E[Y_{ij}^{(k)}]
 \end{aligned}$$

## Variance

$$\begin{aligned}
 V[X_{ij}|\aleph_m] &= E[V[X_{ij}|N_{ij}^{paid}]\aleph_m] + V[E[X_{ij}|N_{ij}^{paid}]\aleph_m] \\
 &= E[V[\sum_{k=1}^{N_{ij}^{paid}} Y_{ij}^{(k)}|N_{ij}^{paid}]\aleph_m] + V[N_{ij}^{paid}E[Y_{ij}^{(k)}]\aleph_m] \\
 &= E[N_{ij}^{paid}V[Y_{ij}^{(k)}]\aleph_m] + V[N_{ij}^{paid}E[Y_{ij}^{(k)}]\aleph_m]
 \end{aligned}$$

Since we assume that  $Y_{ij}(k)$  are i.i.d., we have

$$E[Y_{ij}(k)] = \mu, \quad V[Y_{ij}(k)] = \sigma^2$$

Thus

$$E[X_{ij}|\aleph_m] = E[N_{ij}^{paid}|\aleph_m]\mu$$

$$V[X_{ij}|\aleph_m] = E[N_{ij}^{paid}|\aleph_m]\sigma^2 + V[N_{ij}^{paid}|\aleph_m]\mu^2$$

Using the assumption of conditional multinomial distribution of  $N_{ij}^{paid}$

$$E[N_{ij}^{paid}|\aleph_m] = E\left[\sum_{k=0}^{\min\{j,d\}} N_{i,j-k,k}^{paid}|\aleph_m\right]$$

$$= \sum_{k=0}^{\min\{j,d\}} E[N_{i,j-k,k}^{paid}|\aleph_m]$$

$$= \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k$$

**Assuming that the numbers of claims paid from different origin years are uncorrelated**

$$\begin{aligned}
 V[N_{ij}^{paid} | \mathfrak{N}_m] &= V \left[ \sum_{k=0}^{\min\{j,d\}} N_{i,j-k,k}^{paid} | \mathfrak{N}_m \right] \\
 &= \sum_{k=0}^{\min\{j,d\}} V[N_{i,j-k,k}^{paid} | \mathfrak{N}_m] \\
 &= \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k (1 - p_k)
 \end{aligned}$$

Hence

$$\begin{aligned}
 E[X_{ij} | \aleph_m] &= \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k \mu \\
 V[X_{ij} | \aleph_m] &= \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k \sigma^2 + \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k (1 - p_k) \mu^2 \\
 &= \sum_{k=0}^{\min(j,d)} N_{i,j-k} \{ \sigma^2 p_k + \mu^2 p_k (1 - p_k) \} \\
 &\approx \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k (\sigma^2 + \mu^2)
 \end{aligned}$$

**Last approximation is done so that the variance is proportional to the mean**

**→ An over-dispersed Poisson model may be used.**

### This leads to the proposed algorithm

- Apply chain-ladder to the triangle of the incurred claims counts (needed for the IBNR claims only)
- Fit the over-dispersed Poisson model to the paid claims triangle with mean

$$E[X_{ij} | \mathcal{N}_m] = \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k \mu = \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} \psi_k$$

from which ML estimates of  $\psi_k$  can be derived

- Compute estimates of  $\mu$  and  $p_k$  from formulas

$$\sum_{k=0}^d \psi_k = \sum_{k=0}^d \mu p_k = \mu \sum_{k=0}^d p_k = \mu \quad \psi_k = \mu p_k$$

- Estimate claims reserves – separately for reported and not yet reported claims

$$\text{Reported claims } \mu \sum_{k=i-m+j}^{\min\{j,d\}} p_k N_{i,j-k} \quad \text{IBNR claims } \mu \sum_{k=0}^{\min\{i-m+j-1,d\}} p_k \hat{N}_{i,j-k}$$

- Variance can also be estimated using the estimate of the over-dispersion parameter

## Triangle of counts

| i\j | 0     | 1    | 2  | 3  | 4 | 5 | 6 | 7 | 8 | 9 |
|-----|-------|------|----|----|---|---|---|---|---|---|
| 1   | 6238  | 831  | 49 | 7  | 1 | 1 | 2 | 1 | 2 | 3 |
| 2   | 7773  | 1381 | 23 | 4  | 1 | 3 | 1 | 1 | 3 |   |
| 3   | 10306 | 1093 | 17 | 5  | 2 | 0 | 2 | 2 |   |   |
| 4   | 9639  | 995  | 17 | 6  | 1 | 5 | 4 |   |   |   |
| 5   | 9511  | 1386 | 39 | 4  | 6 | 5 |   |   |   |   |
| 6   | 10023 | 1342 | 31 | 16 | 9 |   |   |   |   |   |
| 7   | 9834  | 1424 | 59 | 24 |   |   |   |   |   |   |
| 8   | 10899 | 1503 | 84 |    |   |   |   |   |   |   |
| 9   | 11954 | 1704 |    |    |   |   |   |   |   |   |
| 10  | 10989 |      |    |    |   |   |   |   |   |   |



## Triangle of paid claims (adjusted to calendar inflation)

| i\j\ | 0      | 1      | 2      | 3      | 4      | 5      | 6     | 7     | 8     | 9    |
|------|--------|--------|--------|--------|--------|--------|-------|-------|-------|------|
| 1    | 451288 | 339519 | 333371 | 144988 | 93243  | 45511  | 25217 | 20406 | 31482 | 1729 |
| 2    | 448627 | 512882 | 168467 | 130674 | 56044  | 33397  | 56071 | 26522 | 14346 |      |
| 3    | 693574 | 497737 | 202272 | 120753 | 125046 | 37154  | 27608 | 17864 |       |      |
| 4    | 652043 | 546406 | 244474 | 200896 | 106802 | 106753 | 63688 |       |       |      |
| 5    | 566082 | 503970 | 217838 | 145181 | 165519 | 91313  |       |       |       |      |
| 6    | 606606 | 562543 | 227374 | 153551 | 132743 |        |       |       |       |      |
| 7    | 536976 | 472525 | 154205 | 150564 |        |        |       |       |       |      |
| 8    | 554833 | 590880 | 300964 |        |        |        |       |       |       |      |
| 9    | 537238 | 701111 |        |        |        |        |       |       |       |      |
| 10   | 684944 |        |        |        |        |        |       |       |       |      |

### Case study in the paper

- Adjustment for zero-claim is applied:  $P(Y_{ij}^{(k)} = 0) = Q$ , where  $Q$  set by expert judgment.
- Results – only best estimate available (MSEP, full distribution estimates etc. not considered in the paper)
  - Difference in the total best estimate is not large.
  - However, in the following paper it was suggested that using more data should imply less volatility (thus lower solvency requirement corresponding to VaR 99.5%)

| i     |  | IBNR    | RBNS      | TOTAL     | CHAIN LADDER |
|-------|--|---------|-----------|-----------|--------------|
| 2     |  | 628     | 605       | 1,233     | 1,685        |
| 3     |  | 1,350   | 4,514     | 5,863     | 29,379       |
| 4     |  | 1,510   | 43,623    | 45,133    | 60,638       |
| 5     |  | 1,967   | 94,526    | 96,493    | 101,158      |
| 6     |  | 2,579   | 171,633   | 174,212   | 173,802      |
| 7     |  | 3,168   | 299,136   | 302,304   | 249,349      |
| 8     |  | 5,349   | 509,334   | 514,684   | 475,992      |
| 9     |  | 14,280  | 852,144   | 866,423   | 763,919      |
| 10    |  | 254,499 | 1,135,678 | 1,390,177 | 1,459,860    |
| Total |  | 285,329 | 3,111,192 | 3,396,521 | 3,315,779    |

# **2<sup>nd</sup> version of the proposed model**

## **Bootstrap**

**Cash flow simulation for a model of  
outstanding liabilities based on claim amounts  
and claim numbers**

M. D. Martínez-Miranda, B. Nielsen,  
J. P. Nielsen, R. Verrall

September 2010

### This leads to the proposed algorithm

- Apply chain-ladder to the triangle of the incurred claims counts (needed for the IBNR claims only)
- Fit the over-dispersed Poisson model to the paid claims triangle with mean

$$E[X_{ij} | \mathfrak{N}_m] = \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} p_k \mu = \sum_{k=0}^{\min\{j,d\}} N_{i,j-k} \psi_k$$

from which ML estimates of  $\psi_k$  can be derived

- Compute estimates of  $\mu$  and  $p_k$  from formulas

$$\sum_{k=0}^d \psi_k = \sum_{k=0}^d \mu p_k = \mu \sum_{k=0}^d p_k = \mu$$

$$\psi_k = \mu p_k$$

- Estimate claims reserves – separately for reported and not yet reported claims

Reported claims

$$\mu \sum_{k=i-m+j}^{\min\{j,d\}} p_k N_{i,j-k}$$

IBNR claims

$$\mu \sum_{k=0}^{\min\{i-m+j-1,d\}} p_k \hat{N}_{i,j-k}$$

- Variance can also be estimated using the estimate of the over-dispersion parameter

### Recall a key step in the first version of the model

- Parameters  $\psi_k$  estimated by fitting ODP model to the claims paid triangle with mean

$$m_{ij}(N) = E(X_{ij} \mid N) = \sum_{k=0}^{\min(j,d)} N_{i,j-k} \mu p_k$$

- Fitting done by maximizing (pseudo log-)likelihood function (index  $I$  means known triangle)

$$\ell^{pseudo}(\psi; X, N) = \sum_{i,j \in I} \{X_{ij} \log m_{ij}(N) - m_{ij}(N)\}$$

- No closed form solution – must be done numerically. Technical difficulties may arise, for example:
  - *Numerical procedure may give negative  $\psi_k$*
  - **May be computationally intensive – potential drawback for bootstrapping**

➔ Suggestion: approximation allowing for estimate by an analytical formula

**Approximation: replace known  $N_{ij}$  by estimated counts from the chain-ladder algorithm.**

- Naturally, this “requires” that these estimates are not far from observed counts
- Requires  $d = m - 1$  (i.e. maximum delay corresponds to the dimension of the triangle)

**Recall that for chain-ladder development factors, we have**

$$F_\ell = \frac{\sum_{i=1}^{m-\ell} \sum_{j=0}^{\ell} N_{ij}}{\sum_{i=1}^{m-\ell} \sum_{j=0}^{\ell-1} N_{ij}}, \quad 1 \leq \ell \leq m - 1$$

**We define the ratios**

$$\hat{B}_j = \hat{N}_{ij} / \hat{N}_{i0} = \begin{cases} (F_j - 1) \prod_{k=1}^{j-1} F_k & j \geq 2, \\ F_1 - 1 & j = 1, \\ 1 & j = 0, \end{cases}$$

Here, hats are used to denote values estimated by the chain-ladder algorithm.

See, that the ratios do not depend on  $i$ , the accident period index.

We replace  $m_{ij}(N)$  in the (psuedo log-)likelihood function by

$$m_{ij}(\hat{N}) = \sum_{k=0}^j \hat{N}_{i,j-k} \psi_k = \hat{N}_{i0} \zeta_j$$

where

$$\zeta_j = \sum_{k=0}^j \hat{B}_{j-k} \psi_k$$

and we get

$$\ell^{pseudo}(\psi; X, \hat{N}) = \sum_{i,j \in \mathcal{I}} X_{ij} \log(\hat{N}_{i0}) + \sum_{j=1}^{m-1} \{ \log(\zeta_j) \sum_{i=1}^{m-j} X_{ij} - \zeta_j \sum_{i=1}^{m-j} \hat{N}_{i0} \}$$

Now, this function, with variables  $\zeta_j$ , can be maximized analytically (taking partial derivatives equal to 0, etc.)

The solution is

$$\hat{\zeta}_j = \frac{\sum_{i=1}^{m-j} X_{ij}}{\sum_{i=1}^{m-j} \hat{N}_{i0}}$$



Since we have

$$\zeta_j = \sum_{k=0}^j \hat{B}_{j-k} \psi_k$$

and we derived estimates for the left side, the estimates of  $\psi_k$  can be derived by solving the linear system

$$\begin{pmatrix} \hat{\zeta}_0 \\ \vdots \\ \vdots \\ \hat{\zeta}_{m-1} \end{pmatrix} = \begin{pmatrix} \hat{B}_0 & 0 & \cdots & 0 \\ \hat{B}_1 & \hat{B}_0 & \ddots & 0 \\ \vdots & \ddots & \ddots & 0 \\ \hat{B}_{m-1} & \cdots & \hat{B}_1 & \hat{B}_0 \end{pmatrix} \begin{pmatrix} \hat{\psi}_0 \\ \vdots \\ \vdots \\ \hat{\psi}_{m-1} \end{pmatrix}$$

**Again, this can result in negative estimates of  $\psi_k$ . Authors suggested:**

- If the sum of absolute values of negative  $\psi_k$  estimates is under 1% then replace them by zero (and adjust other factors proportionally)
- If the sum is larger then consider adjustment for zero claims

### Best estimate of reserves – same formulas as in the first version of the model

(parameters estimates are done differently)

#### RBNS part

$$\tilde{m}_{ij}(N) = \sum_{k=j-m+i}^{\min(j,d)} N_{i,j-k} \hat{\psi}_k$$

#### IBNR part

$$\tilde{m}_{ij}(\tilde{N}) = \sum_{k=\max(0,j-m+1)}^{\min(d,j-m+i-1)} \tilde{N}_{i,j-k} \hat{\psi}_k$$

### Type of bootstrapping

- Non-parametric (residuals are resampled)
- Parametric

### Parametric bootstrapping chosen for this model

- More natural choice – the model is based on specified underlying distributions

### Error considered

- Only process error
- Both process and estimation errors

### Variance of payments needed for the bootstrap procedure

- Estimated through the over-dispersion parameter  $\varphi$
- Parameter  $\varphi$  estimated as in GLM

The over-dispersion parameter is suggested to be estimated using Pearson goodness-of-fit statistic

$$\hat{\varphi} = \frac{1}{df} \sum_{i,j \in \mathcal{I}} \frac{\{X_{ij} - \hat{m}_{ij}(N)\}^2}{\hat{m}_{ij}(N)}$$

where

$$\hat{m}_{ij}(N) = \sum_{k=0}^{\min(j,d)} N_{i,j-k} \hat{\psi}_k$$

and the degrees of freedom are

$$df = n - q$$

where  $n$  is dimension of  $X$

$$n = m(m + 1)/2$$

and  $q$  number of estimated delay parameters

$$q = d + 1$$

The estimator of the over-dispersion parameter can be naturally viewed as the estimator for

$$\varphi = \frac{1}{n} \sum_{i,j \in \mathcal{I}} \frac{v_{ij}(N)}{m_{ij}(N)}$$

where the variance is given by (recall the exact formula from the first model)

$$v_{ij}(N) = \text{Var}(X_{ij} \mid N) = \sum_{k=0}^{\min(j,d)} N_{i,j-k} \{ \sigma^2 p_k + \mu^2 p_k (1 - p_k) \}$$

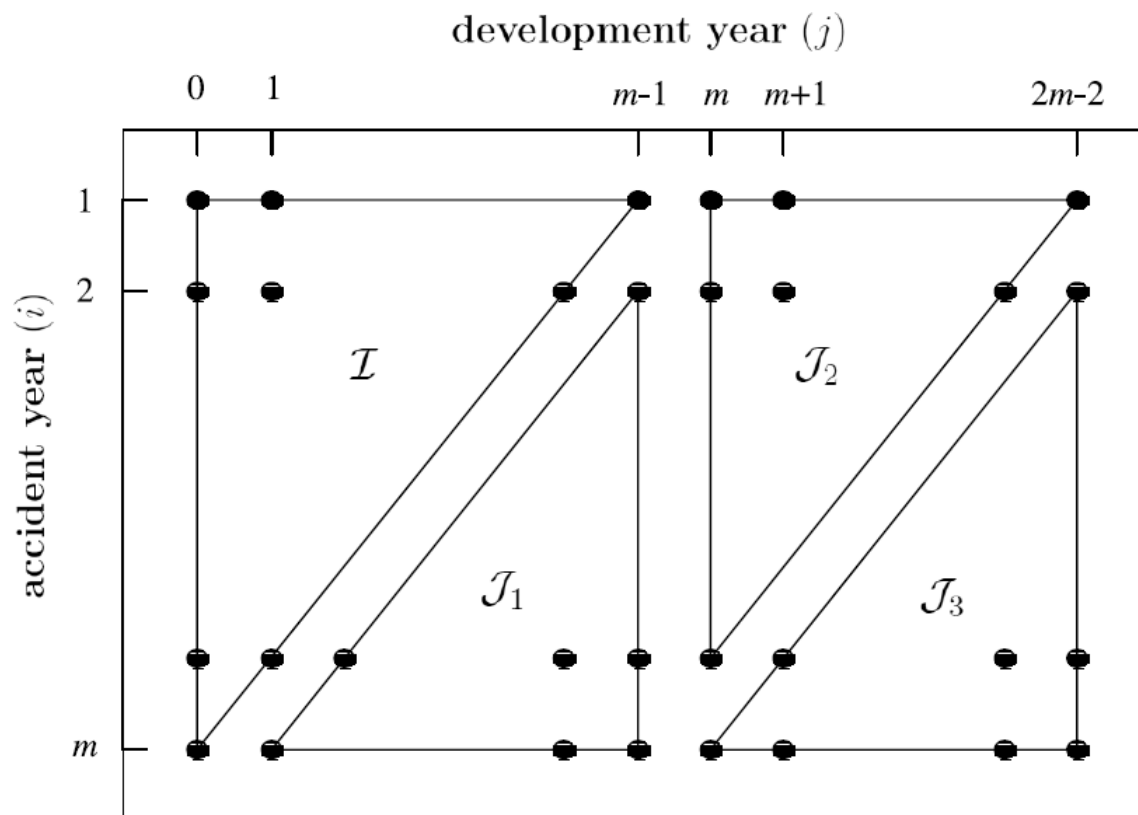
Using formulas for the mean and the variance, we get

$$\varphi = \frac{1}{n} \sum_{i,j \in \mathcal{I}} \frac{v_{ij}(N)}{m_{ij}(N)} = \frac{\sigma^2 + \mu^2}{\mu} - \frac{\mu}{n} \sum_{i,j \in \mathcal{I}} \frac{\sum_{k=0}^{\min(j,d)} N_{i,j-k} p_k^2}{\sum_{k=0}^{\min(j,d)} N_{i,j-k} p_k}$$

which implies the estimate for the parameter  $\sigma$

$$\hat{\sigma}^2 = \hat{\mu} \hat{\varphi} - \hat{\mu}^2 + \frac{\hat{\mu}^2}{n} \sum_{i,j \in \mathcal{I}} \frac{\sum_{k=0}^{\min(j,d)} N_{i,j-k} \hat{p}_k^2}{\sum_{k=0}^{\min(j,d)} N_{i,j-k} \hat{p}_k}$$

## Triangles



## RBNS part of the reserve

### Incurred and reported counts: left-top triangle /

- Poisson distribution  $N_I$

### Aggregated claims $X_{ij}$ arising from (already) incurred claims (triangles $I \cup J_1 \cup J_2$ )

- Distribution  $\mathbf{X}_{ij}(\theta, N)$ , where  $\theta = (\boldsymbol{p}, \mu, \sigma^2)$ .
- It is constructed sequentially (let us remind the whole procedure)
  - Given incurred counts  $N_{ij}$ , number of payments  $N_{ijk}^{paid}$  are defined through the multinomial distribution
 
$$(N_{ij0}^{paid}, \dots, N_{ijd}^{paid}) \sim \text{Multi}(N_{ij}; p_0, \dots, p_d)$$
  - The paid counts  $N_{ij}^{paid}$  are defined by
 
$$N_{ij}^{paid} = N_{ij0}^{paid} + N_{i,j-1,1}^{paid} + N_{i,j-2,2}^{paid} + \dots + N_{i,j-\min(j,d),\min(j,d)}^{paid}$$
  - Individual claims distribution (severity distribution) may be chosen. We assumed only that  $Y_{ij}(k)$  are i.i.d., independent of number of claims, independent of reporting and payment delay and then we derived the estimates for the mean  $\mu$  and the variance  $\sigma^2$ .
    - Natural choice is gamma distribution with the mean  $\mu$  and the variance  $\sigma^2$ , thus having density

$$f(y) = \frac{1}{\gamma(\lambda)\kappa^\lambda} y^{\lambda-1} \exp(-y/\kappa) \quad \text{for } y > 0.$$

with shape parameter  $\lambda = \mu^2 / \sigma^2$  and scale parameter  $\kappa = \sigma^2 / \mu$ .

- Given the count  $N_{ij}^{paid}$ , the aggregate claims  $X_{ij}$  are gamma distributed with shape  $N_{ij}^{paid}\lambda$  and scale  $\kappa$ .



#### IBNR part of the reserve

##### Incurred but not yet reported counts: right-bottom triangle $J_1$

- Poisson distribution  $N_{J_1}(\omega)$

##### Aggregated claims $X_{ij}$ arising from incurred but not yet reported claims

- Distribution  $\mathbf{X}_{ij}(\theta, N_{J_1})$
- Constructed analogically to the previous “RBNS case”

#### Process variance (stochastic error) only

- Simulation of unknown parts of the triangles (bottom-right + tail) from estimated parameters

#### Process variance and parameter estimation errors

- Estimated parameters used for simulation of new „left-top“ triangle(s)
- From these new triangles, „bootstrapped“ parameters are estimated
- From these „bootstrapped“ parameters, the unknown parts of triangles are simulated

## **Proposed algorithm for the bootstrapping procedure – RBNS part**

Estimate of process variance only – do only steps 1, 4 and 5 (using parameters estimated in the step 1).

### **1. Parameters and distribution estimation**

- Apply the procedure described for the best estimate to obtain estimates for  $p, \mu, \sigma^2, \lambda, \kappa$

### **2. Bootstrapping the data**

- Keep the same counts  $N$ , but bootstrap the aggregate payments  $X^*$  as follows
  - Simulate the delay (construct  $N_{ij}^{paid*}$  from given  $N_{ij}$  using the multinomial distribution estimated in the step 1)
  - Simulate the aggregate payments using gamma distribution with shape parameter  $N_{ij}^{paid*}\lambda$  and scale parameter  $\kappa$

### **3. Bootstrapping the parameters**

- From the bootstrap data ( $N, X^*$ ) generated at step 2 obtain new estimates for  $p^*, \mu^*, \sigma^{2*}, \lambda^*, \kappa^*$

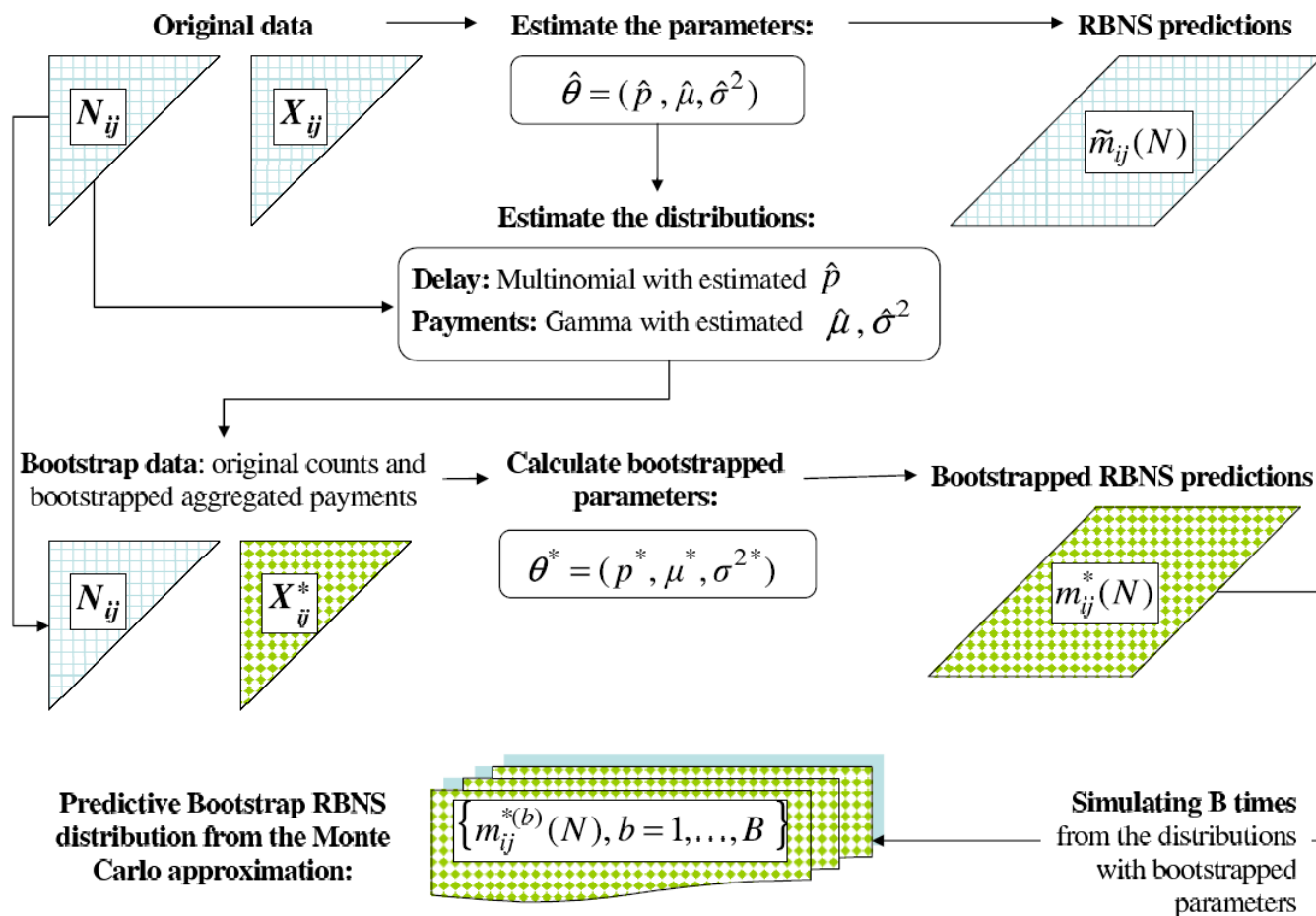
### **4. Bootstrapping the RBNS prediction**

- Simulate the delay as in the step 2
- Simulate the aggregate payments as in the step 2
- Get the bootstrapped RBNS prediction

### **5. Monte Carlo approximation**

- Repeat steps 2-4  $B$  times and get the empirical bootstrap distribution of the RBNS part of the reserve

#### Algorithm RBNS – Bootstrapping taking into account the uncertainty parameters



## **Proposed algorithm for the bootstrapping procedure – IBNR part**

### **1. Parameters and distribution estimation**

- Apply the procedure described for the best estimate to obtain estimates for  $p$ ,  $\mu$ ,  $\sigma^2$ ,  $\lambda$ ,  $\kappa$  and use the chain-ladder to estimate future incurred claims counts ( $\omega$ ).

### **2. Bootstrapping the data**

- Get new counts  $N^*$  and aggregate payments  $X^*$  as follows
  - Simulate new counts  $N^*$  (in the upper-left triangle) using Poisson distribution (with parameters estimated by the chain-ladder method in the step 1)
  - Using  $N^*$ , simulate  $X^*$  as in the second step of the RBNS procedure

### **3. Bootstrapping the parameters**

- From the bootstrap data ( $N^*$ ,  $X^*$ ) generated at step 2 obtain new estimates for  $p^*$ ,  $\mu^*$ ,  $\sigma^{2*}$ ,  $\lambda^*$ ,  $\kappa^*$  and use the chain-ladder to get bootstrapped future incurred claims counts.

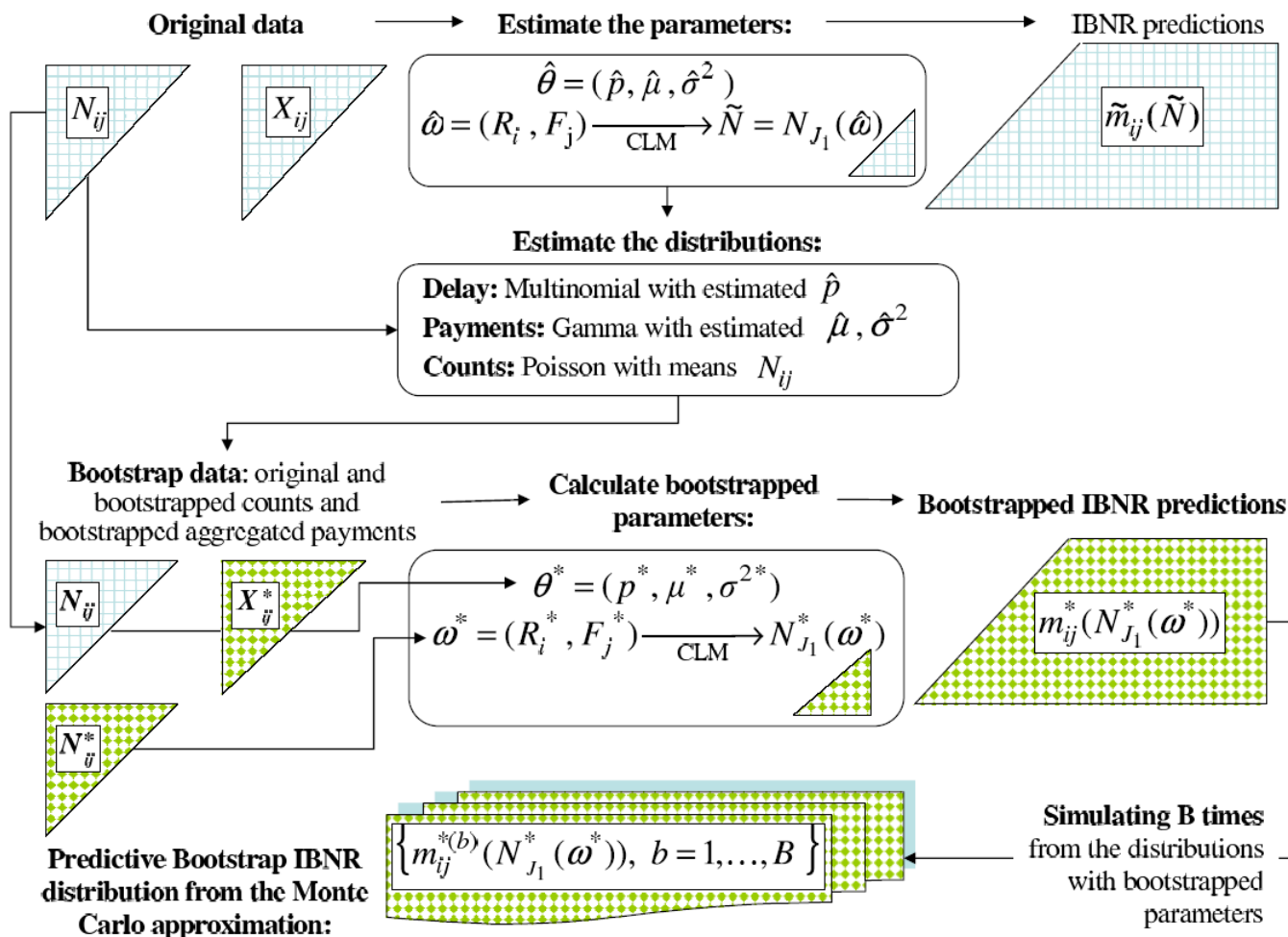
### **4. Bootstrapping the RBNS prediction**

- Simulate the delay for  $N_{ij}^*$  using  $p^*$ , i.e. construct  $N_{ij}^{paid*}$ ,  $IBNR$  analogously to the step 2 of the “RBNS” procedure
- Simulate the aggregate payments as in the step 2 and get the bootstrapped IBNR prediction (an. “RBNS” procedure)

### **5. Monte Carlo approximation**

- Repeat steps 2-4 B times and get the empirical bootstrap distribution of the IBNR part of the reserve

#### Algorithm IBNR – Bootstrapping taking into account the uncertainty parameters



### Case study in the paper

- Adjustment for zero-claim is applied:  $P(Y_{ij}^{(k)} = 0) = Q$ , where  $Q$  set by expert judgment.
- Results – only best estimate available (MSEP, full distribution estimates etc. not considered in the paper)
  - Difference in the total best estimate is not large.
  - However, in the following paper it was suggested that using more data should imply less volatility (thus lower solvency requirement corresponding to VaR 99.5%)

| i     |  | IBNR    | RBNS      | TOTAL     | CHAIN LADDER |
|-------|--|---------|-----------|-----------|--------------|
| 2     |  | 628     | 605       | 1,233     | 1,685        |
| 3     |  | 1,350   | 4,514     | 5,863     | 29,379       |
| 4     |  | 1,510   | 43,623    | 45,133    | 60,638       |
| 5     |  | 1,967   | 94,526    | 96,493    | 101,158      |
| 6     |  | 2,579   | 171,633   | 174,212   | 173,802      |
| 7     |  | 3,168   | 299,136   | 302,304   | 249,349      |
| 8     |  | 5,349   | 509,334   | 514,684   | 475,992      |
| 9     |  | 14,280  | 852,144   | 866,423   | 763,919      |
| 10    |  | 254,499 | 1,135,678 | 1,390,177 | 1,459,860    |
| Total |  | 285,329 | 3,111,192 | 3,396,521 | 3,315,779    |



| Future | Calendar Year | RBNS | IBNR | RBNS+IBNR | CL   |
|--------|---------------|------|------|-----------|------|
| 1      | 11            | 1307 | 93   | 1399      | 1354 |
| 2      | 12            | 720  | 78   | 798       | 754  |
| 3      | 13            | 494  | 34   | 529       | 489  |
| 4      | 14            | 323  | 26   | 349       | 318  |
| 5      | 15            | 188  | 20   | 208       | 185  |
| 6      | 16            | 117  | 12   | 130       | 115  |
| 7      | 17            | 65   | 9    | 74        | 63   |
| 8      | 18            | 37   | 5    | 42        | 36   |
| 9      | 19            | 0    | 6    | 6         | 2    |
| 10     | 20            |      | 1    | 1         |      |
| 11     | 21            |      | 0.6  | 0.6       |      |
| 12     | 22            |      | 0.4  | 0.4       |      |
| 13     | 23            |      | 0.2  | 0.2       |      |
| 14     | 24            |      | 0.1  | 0.1       |      |
| 15     | 25            |      | 0.07 | 0.07      |      |
| 16     | 26            |      | 0.04 | 0.04      |      |
| 17     | 27            |      | 0.02 | 0.02      |      |
| 18     | 28            |      | 0    | 0         |      |
| Total  |               | 3251 | 287  | 3538      | 3316 |

- England and Verrall (1999) bootstrap used for the chain-ladder
  - *Resampling Pearson residuals to obtain estimation error*
  - *Analytic adjustment for process error*
  
- See the difference between the mean in the table below and derived best estimates
  - *Too low number of simulations?*

|      | Bootstrap predictive distribution |      |       |      |
|------|-----------------------------------|------|-------|------|
|      | RBNS                              | IBNR | Total | BCL  |
| mean | 3134                              | 274  | 3408  | 3314 |
| pe   | 327                               | 60   | 340   | 345  |
| 1%   | 2464                              | 148  | 2714  | 2588 |
| 5%   | 2646                              | 183  | 2895  | 2780 |
| 50%  | 3105                              | 272  | 3390  | 3287 |
| 95%  | 3722                              | 378  | 4002  | 3911 |
| 99%  | 3987                              | 435  | 4275  | 4061 |

pe = MSEP = mean square error of prediction

# **3<sup>rd</sup> version of the proposed model**

## **Double chain-ladder**

### **Double chain-ladder**

M.D.Martínez-Miranda, J. P. Nielsen, R. Verrall

Astin 2011, Conference paper

### Main differences

- *Inflation parameter*: 1<sup>st</sup> and 2<sup>nd</sup> version did not allow for severity inflation
- *Parameter estimation* in the 3<sup>rd</sup> version uses only classical chain-ladder procedures applied twice on both considered triangles → thus it is called *double chain-ladder*
- *3<sup>rd</sup> version, double chain-ladder*, can replicate the classical chain-ladder best-estimate
  - Thus the model can be viewed as another stochastic model for the classical chain-ladder method
- However, *double chain-ladder* provides not only a replica of the classical chain-ladder results but also three different sets of best estimates

### Shared features with the 1<sup>st</sup> and 2<sup>nd</sup> version

- Cash-flow
- Split between “RBNS” and “IBNR” part
- Estimate of tail

$\Delta_m = (X_{ij} : 1 \leq i+j \leq m)$  triangle of claims paid

$\mathcal{N}_m = (N_{ij} : 1 \leq i+j \leq m)$  triangle of incurred claims

- Claim is not usually paid immediately after notification. This motivates the introduction of the third triangle.

$N_{ijk}^{paid}$  – part of the  $N_{ij}$  claims fully paid with  $k$  periods delay after being reported,  $k = 0, \dots, d$ ;  $d$  is max. delay

$N_{ij}^{paid}$  – number of claims incurred in period  $i$  and (fully) paid with  $j$  periods delay

$$N_{ij}^{paid} = N_{ij0}^{paid} + N_{i,j-1,1}^{paid} + N_{i,j-2,2}^{paid} + \dots + N_{i,j-\min(j,d),\min(j,d)}^{paid}$$

## Assumptions

- $N_{ij}$  independent, with over-dispersed Poisson distribution (ML estimate leads to classical CL algorithm)
- Given  $N_{ij}$ , the distribution of the numbers of paid claims follows a multinomial distribution

$$(N_{ij0}^{paid}, \dots, N_{ijd}^{paid}) \sim \text{Multi}(N_{ij}; p_0, \dots, p_d)$$

- Claim settled with one payment (or as a zero claim). Thus, if we denote  $Y_{ij}(k)$  the payment for the  $k$ -th claim incurred in period  $i$  settled with  $j$  periods delay, we have

$$X_{ij} = Y_{ij}(1) + Y_{ij}(2) + \dots + Y_{ij}(N_{ij}^{paid})$$

- $Y_{ij}(k)$  i.i.d., independent of number of claims, independent of reporting and payment delay

$\Delta_m = (X_{ij} : 1 \leq i+j \leq m)$  triangle of claims paid

$\mathcal{N}_m = (N_{ij} : 1 \leq i+j \leq m)$  triangle of incurred claims

- Claim is not usually paid immediately after notification. This motivates the introduction of the third triangle.

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$N_{ij}^{paid}$  – number of claims incurred in period  $i$  and (fully) paid with  $j$  periods delay

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- Claim settled with one payment (or as a zero claim). Thus, if we denote  $Y_{ij}(k)$  the payment for the  $k$ -th claim incurred in period  $i$  settled with  $j$  periods delay, we have

$$X_{ij} = Y_{ij}(1) + Y_{ij}(2) + \dots + Y_{ij}(N_{ij}^{paid})$$

- $Y_{ij}(k)$  are mutually independent with distributions  $f_i$ . Further, for the mean  $\mu_i$  and the variance  $\sigma_i^2$ , we assume that

$$\mu_i = \mu \gamma_i \text{ and } \sigma_i^2 = \sigma^2 \gamma_i$$

The derivation proceeds in a way very similar to the 1<sup>st</sup> version of the model.

For the conditional mean and variance, we have

$$\begin{aligned}
 E[X_{ij}|\mathfrak{N}_m] &= E[N_{ij}^{paid}|\mathfrak{N}_m]E[Y_{ij}^{(k)}] = \sum_{l=0}^{\min(j,d)} N_{i,j-l}p_l\mu\gamma_i \\
 V[X_{ij}|\mathfrak{N}_m] &\approx \frac{\sigma_i^2 + \mu_i^2}{\mu_i} E[X_{ij}|\mathfrak{N}_m] \\
 &= \gamma_i \frac{\sigma^2 + \mu^2}{\mu} E[X_{ij}|\mathfrak{N}_m] \\
 &= \varphi_i E[X_{ij}|\mathfrak{N}_m].
 \end{aligned}$$

Thus, an over-dispersed Poisson model can again be used...

- Construct (psuedo log-)likelihood function
- Maximization gives ML estimate of parameters, over-dispersion can be then estimated using Pearson g.o.f. statistic

**...but, as in the 2<sup>nd</sup> version of the model, an alternative analytical approach is suggested**

Again, put

$$d = m - 1$$

We substitute the probabilities  $p_i$  which have a natural constraint

$$p_1 + p_2 + \dots + p_d = 1$$

with parameters  $\pi_i$  without this constraint. That is, we have a conditional mean

$$E[X_{ij} | \mathfrak{N}_m] = \sum_{l=0}^j N_{i,j-l} \pi_l \mu \gamma_i$$

From the classical chain-ladder method (with classical Mack identification), we obtain parameters, so that

$$E[N_{ij}] = \alpha_i \beta_j$$

Thus, for the unconditional mean, we have

$$E[X_{ij}] = \alpha_i \mu \gamma_i \sum_{l=0}^j \beta_{j-l} \pi_l$$

**However, we can estimate  $E[X_{ij}]$  by the chain-ladder method again applied on the triangle of paid claims.**



Using CL method on the triangle of paid claims, we get parameters, so that it is satisfied

$$E[X_{ij}] = \tilde{\alpha}_i \tilde{\beta}_j$$

A direct comparison with the previous formula

$$E[X_{ij}] = \alpha_i \mu \gamma_i \sum_{l=0}^j \beta_{j-l} \pi_l$$

leads to a natural identification

$$\alpha_i \mu \gamma_i = \tilde{\alpha}_i$$

$$\sum_{l=0}^j \beta_{j-l} \pi_l = \tilde{\beta}_j$$

**Using this identification of parameters:**

1. will replicate the chain-ladder results in the framework of DCL method (if tail is ignored);
2. provides a natural way to estimate parameters necessary for DCL analytically.

### The second identification formula

$$\sum_{l=0}^j \beta_{j-l} \pi_l = \tilde{\beta}_j$$

allows to estimate  $\pi_l$  since  $\beta_j$  and  $\tilde{\beta}_j$  are estimated by the chain-ladder algorithm applied on the triangles of incurred counts and paid claims respectively.

For the estimate of  $\pi_l$ , one needs to solve a linear system

$$\begin{pmatrix} \tilde{\beta}_0 \\ \vdots \\ \vdots \\ \tilde{\beta}_{m-1} \end{pmatrix} = \begin{pmatrix} \beta_0 & 0 & \cdots & 0 \\ \beta_1 & \beta_0 & \ddots & 0 \\ \vdots & \ddots & \ddots & 0 \\ \beta_{m-1} & \cdots & \beta_1 & \beta_0 \end{pmatrix} \begin{pmatrix} \pi_0 \\ \vdots \\ \vdots \\ \pi_{m-1} \end{pmatrix}$$

**From the estimate of  $\pi_l$ , one can estimate  $p_l$  by several ways, authors suggested a very simple method**

- Maximal delay  $d$  is estimated by summing the number of successive estimates of  $\pi_l$  until a number greater or equal to one is achieved. Then  $d$  is equal to the count of summands and it is put

$$\begin{aligned}\hat{p}_l &= \hat{\pi}_l, l = 0, \dots, d-1, \\ \hat{p}_d &= 1 - \sum_{l=0}^{d-1} \hat{p}_l.\end{aligned}$$

- In practice, there should be (!) little difference between  $\pi_l$  and  $p_l$ .

Other parameters can be estimated using the first identification formula

$$\alpha_i \mu \gamma_i = \tilde{\alpha}_i$$

by

$$\hat{\gamma}_i = \frac{\hat{\tilde{\alpha}}_i}{\hat{\alpha}_i \hat{\mu}}$$

The model is technically overparametrised, but it is natural to put  $\gamma_1 = 1$  and estimate

$$\hat{\mu} = \frac{\hat{\tilde{\alpha}}_1}{\hat{\alpha}_1}$$

This gives us the *Double-chain ladder predictor*

$$\hat{X}_{ij}^{DCL} = \sum_{l=0}^{\min(j,d)} N_{i,j-l} \hat{p}_l \hat{\mu} \hat{\gamma}_i$$

Finally, we can estimate the over-dispersion parameter using

$$\hat{\varphi} = \frac{1}{n - (d + 1)} \sum_{i,j \in \mathcal{I}} \frac{(X_{ij} - \hat{X}_{ij}^{DCL})^2}{\hat{X}_{ij}^{DCL} \hat{\gamma}_i}$$

Where

$$n = m(m + 1)/2$$

and

The variance factors are then estimated by

$$\hat{\sigma}^2 = \hat{\mu} \hat{\varphi} - \hat{\mu}^2$$

$$\hat{\sigma}_i^2 = \hat{\sigma}^2 \hat{\gamma}_i^2$$

### The DCL method offers four basic options for the best estimate of provisions for claims outstanding

1. Using  $\pi_l$  parameters and actual incurred counts (in the left-top triangle where it is possible)

$$\hat{X}_{ij}^{rbns(1)} = \sum_{l=i-m+j}^j N_{i,j-l} \hat{\pi}_l \hat{\mu} \hat{\gamma}_i$$

$$\hat{X}_{ij}^{ibnr} = \sum_{l=0}^{i-m+j-1} \hat{N}_{i,j-l} \hat{\pi}_l \hat{\mu} \hat{\gamma}_i.$$

2. Using  $\pi_l$  parameters and CL predictions in the whole square. **This option replicates the CL results applied on the triangle of claims paid.**

$$\hat{X}_{ij}^{rbns(2)} = \sum_{l=i-m+j}^j \hat{N}_{i,j-l} \hat{\pi}_l \hat{\mu} \hat{\gamma}_i$$

$$\hat{X}_{ij}^{ibnr} = \sum_{l=0}^{i-m+j-1} \hat{N}_{i,j-l} \hat{\pi}_l \hat{\mu} \hat{\gamma}_i.$$

3. and 4. Replacing  $\pi_l$  set of parameters by the  $p_l$  set.

Note that the tail can also be estimated using

$$\sum_{(i,j) \in \mathcal{J}_2 \cup \mathcal{J}_3} \sum_{l=0}^{\min(j,d)} \hat{N}_{i,j-l} \hat{\pi}_l \hat{\mu} \hat{\gamma}_i$$

Again,  $\pi_l$  set of parameters can be replaced by the  $p_l$  set.

Bootstrap procedure can be applied without any significant change compared to the 2<sup>nd</sup> model.

## Double chain-ladder

Case study (same data) – best estimate

| Future | DCL  |      |       | MNNV |      |       | CL   |
|--------|------|------|-------|------|------|-------|------|
|        | RBNS | IBNR | Total | RBNS | IBNR | Total |      |
| 1      | 1260 | 97   | 1357  | 1307 | 93   | 1399  | 1354 |
| 2      | 672  | 83   | 754   | 720  | 78   | 798   | 754  |
| 3      | 453  | 35   | 489   | 494  | 34   | 529   | 489  |
| 4      | 292  | 26   | 319   | 323  | 26   | 349   | 318  |
| 5      | 165  | 20   | 185   | 188  | 20   | 208   | 185  |
| 6      | 103  | 12   | 115   | 117  | 12   | 130   | 115  |
| 7      | 54   | 9    | 63    | 65   | 9    | 74    | 63   |
| 8      | 30   | 5    | 36    | 37   | 5    | 42    | 36   |
| 9      | 0    | 5    | 5     | 0    | 6    | 6     | 2    |
| 10     | 1    |      | 1     |      | 1    | 1     |      |
| 11     | 0.6  |      | 0.6   |      | 0.6  | 0.6   |      |
| 12     | 0.4  |      | 0.4   |      | 0.4  | 0.4   |      |
| 13     | 0.2  |      | 0.2   |      | 0.2  | 0.2   |      |
| 14     | 0.1  |      | 0.1   |      | 0.1  | 0.1   |      |
| 15     | 0.06 |      | 0.06  |      | 0.07 | 0.07  |      |
| 16     | 0.03 |      | 0.03  |      | 0.04 | 0.04  |      |
| 17     | 0.01 |      | 0.01  |      | 0.02 | 0.02  |      |
| Total  | 3030 | 296  | 3326  | 3251 | 287  | 3538  | 3316 |



|      | Bootstrap predictive distribution |      |       |      |      |       |      |
|------|-----------------------------------|------|-------|------|------|-------|------|
|      | DCL                               |      |       | MNNV |      |       | CL   |
|      | RBNS                              | IBNR | Total | RBNS | IBNR | Total |      |
| mean | 3013                              | 294  | 3307  | 3134 | 274  | 3408  | 3314 |
| pe   | 279                               | 52   | 300   | 327  | 60   | 340   | 345  |
| 1%   | 2415                              | 198  | 2661  | 2464 | 148  | 2714  | 2588 |
| 5%   | 2575                              | 215  | 2821  | 2646 | 183  | 2895  | 2780 |
| 50%  | 2995                              | 289  | 3291  | 3105 | 272  | 3390  | 3287 |
| 95%  | 3505                              | 389  | 3813  | 3722 | 378  | 4002  | 3911 |
| 99%  | 3649                              | 425  | 4020  | 3987 | 435  | 4275  | 4061 |

## Questions & Comments

?

# Thank you

Petr Pošta





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