

Functional Profile Techniques For Claims Reserving

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Motivation and aims

Forecasting costs ... a front burner in empirical economics

- ▶ **Risk reserving assessment analysis** in non-life insurance amounts to predict stochastically the overall loss reserves to cover possible claims.
- ▶ The most common reserving methods are based on different parametric approaches using aggregated **data structured in the run-off triangles**.
- ▶ We propose a rather **non-parametric approach**, which handles the underlying loss development triangles as **partially observed functional profiles**.
- ▶ **Three competitive** functional-based reserving techniques, each with slightly different scope, are presented.
- ▶ The claim reserve distribution is predicted through **permutation bootstrap**.

Run-off or loss development triangles

Accident year i	Development year j				
	1	2	...	$n - 1$	n
1	$Y_{1,1}$	$Y_{1,2}$	...	$Y_{1,n-1}$	$Y_{1,n}$
2	$Y_{2,1}$	$Y_{2,2}$	...	$Y_{2,n-1}$	
...	...	...	$\ddots$		
$\vdots$	$\vdots$	$\vdots$	$Y_{i,n+1-i}$		
$n - 1$	$Y_{n-1,1}$	$Y_{n-1,2}$			
n	$Y_{n,1}$				

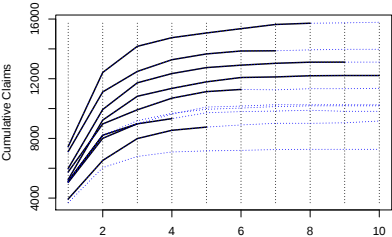
Table: Run-off triangle with the **observed cumulative claim amounts** $Y_{i,j}$ for $i + j \leq n + 1$.

Development profiles

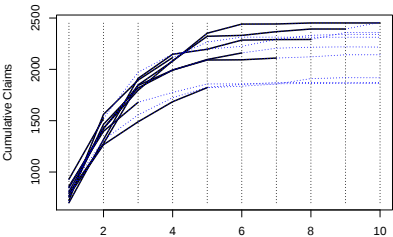
Accid. year i	Development year j									
	1	2	3	4	5	6	7	8	9	10
1	5244	9228	10823	11352	11791	12082	12120	12199	12215	12215
2	5984	9939	11725	12346	12746	12909	13034	13109	13113	13115
3	7452	12421	14171	14752	15066	15354	15637	15720	15744	15786
4	7115	11117	12488	13274	13662	13859	13872	13935	13973	13972
5	5753	8969	9917	10697	11135	11282	11255	11331	11332	11354
6	3937	6524	7989	8543	8757	8901	9013	9012	9046	9164
7	5127	8212	8976	9325	9718	9795	9833	9885	9816	9815
8	5046	8006	8984	9633	10102	10166	10261	10252	10252	10252
9	5129	8202	9185	9681	9951	10033	10133	10182	10182	10183
10	3689	6043	6789	7089	7164	7197	7253	7267	7266	7266

Accid. year i	Development year j									
	1	2	3	4	5	6	7	8	9	10
1	794	1277	1848	2080	2352	2441	2442	2452	2452	2452
2	847	1427	1796	2084	2322	2331	2367	2393	2393	2459
3	701	1317	1912	2147	2196	2285	2290	2291	2359	2359
4	808	1423	1844	1993	2091	2093	2110	2122	2142	2142
5	756	1465	1819	1993	2096	2160	2206	2216	2219	2217
6	771	1266	1489	1685	1822	1836	1857	1910	1919	1918
7	723	1562	1895	2115	2266	2314	2314	2313	2313	2313
8	862	1397	1679	1775	1858	1858	1859	1863	1863	1863
9	930	1523	1971	2150	2197	2224	2292	2332	2341	2341
10	825	1312	1556	1724	1825	1854	1872	1872	1872	1872

(a) Complete portfolio 1



(b) Complete portfolio 2



The proposed methods

- ▶ The building block of all of the proposed methods are so-called **functional development profiles**, “patterns of loss emergence” (Clark, 2003)
- ▶ To this end, however, we do not model them parametrically, but rather seek how to do it in **non-parametric ways** (Maciak, Mizera, and Pešta, 2022)

PARALLAX: *Parallel* approximation of missing fragments

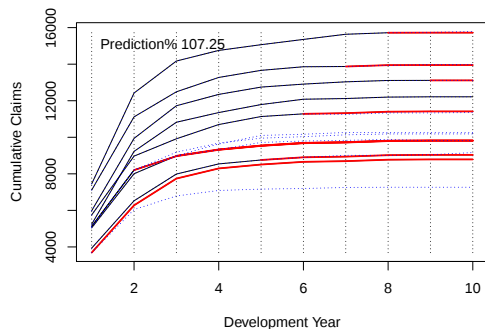
- Set the observed as the predicted $\hat{Y}_{i,j} = Y_{i,j}$ for $i = 1, \dots, n$ and $j = 1, \dots, n + 1 - i$
- Find the most similar development profile

$$\hat{\ell}_{i,j} = \arg \min_{\ell \in \{1, \dots, n-j\}} \left| \hat{Y}_{i,j} - Y_{\ell,j} \right| \tag{1}$$

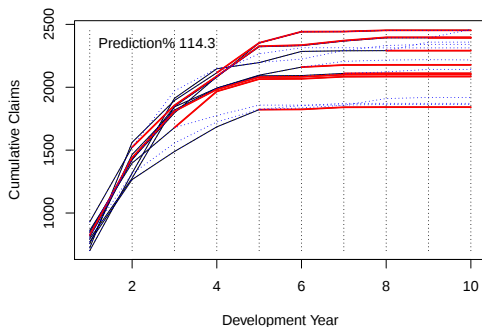
- Predict the unobserved (future) $Y_{i,j+1}$ such that

$$\hat{Y}_{i,j+1} = \hat{Y}_{i,j} + \left(Y_{\hat{\ell}_{i,j},j+1} - Y_{\hat{\ell}_{i,j},j} \right) \tag{2}$$

PARALLAX: *Parallel* approximation of missing fragments



(a) PARALLAX for portfolio 1



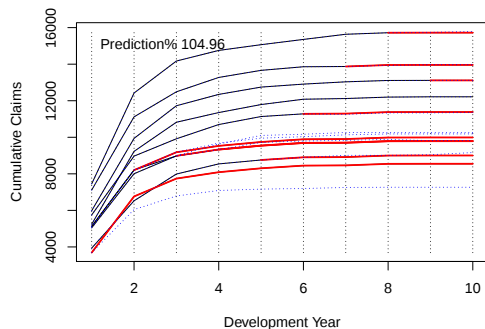
(b) PARALLAX for portfolio 2

REACT: Approximation by the most *recent accident* year

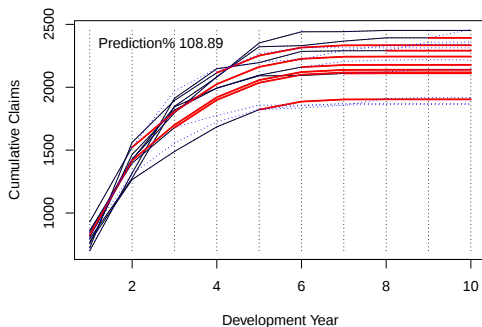
- Set the observed as the predicted $\hat{Y}_{i,j} = Y_{i,j}$ for $i = 1, \dots, n$ and $j = 1, \dots, n + 1 - i$
- Predict the unobserved (future) $Y_{i,j+1}$ such that

$$\hat{Y}_{i,j+1} = \hat{Y}_{i,j} + (\hat{Y}_{i-1,j+1} - \hat{Y}_{i-1,j}) \tag{3}$$

REACT: Approximation by the most *recent accident* year



(a) REACT for portfolio 1

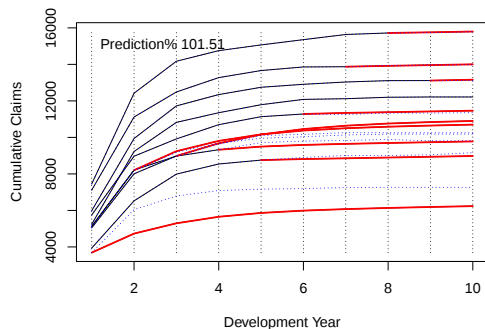


(b) REACT for portfolio 2

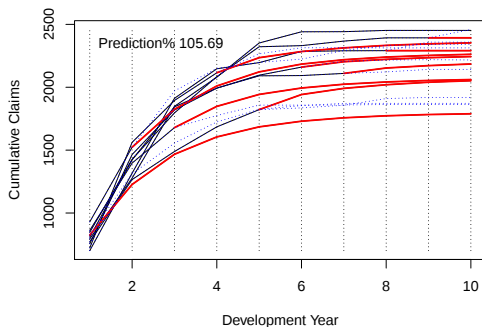
MACRAME: *Markov chain fragment* approximation

- ▶ Calculate incremental claims $X_{i,j} = Y_{i,j} - Y_{i,j-1}$
- ▶ Set $\hat{X}_{i,j} = X_{i,j}$ and $\hat{Y}_{i,j} = Y_{i,j}$ for $i = 1, \dots, n$ and $j = 1, \dots, n + 1 - i$
- ▶ Use the states $\mathcal{S}$ and transform $\hat{X}_{i,j}$ into $U_{i,j}$ for $i = 1, \dots, n$ and $j = 1, \dots, n + 1 - i$ such that $U_{i,j} = s$, if $\hat{X}_{i,j} \in [g_{k-1}, g_k)$ and $\mathcal{S} \ni s \in [g_{k-1}, g_k)$
- ▶ Calculate the transition probability estimates $\tilde{p}(s, s')$
- ▶ Predict the unobserved $X_{i,n+1-i+h}$ as $\hat{X}_{i,n+1-i+h} = c(U_{i,n+1-i})^\top \tilde{\mathbb{P}}^h s$, where $s = (s_1, \dots, s_t)^\top$ and $c(U_{i,n+1-i})^\top = (\mathbb{1}\{U_{i,n+1-i} = s_1\}, \dots, \mathbb{1}\{U_{i,n+1-i} = s_t\})$
- ▶ Compute the predicted cumulative amount $\hat{Y}_{i,n+1-i+h} = \hat{X}_{i,n+1-i+h} + \hat{Y}_{i,n-i+h}$
- ▶ For missing at random, cf. Delaigle and Hall (2013) and Delaigle and Hall (2016)

MACRAME: *Markov chain fragment* approximation

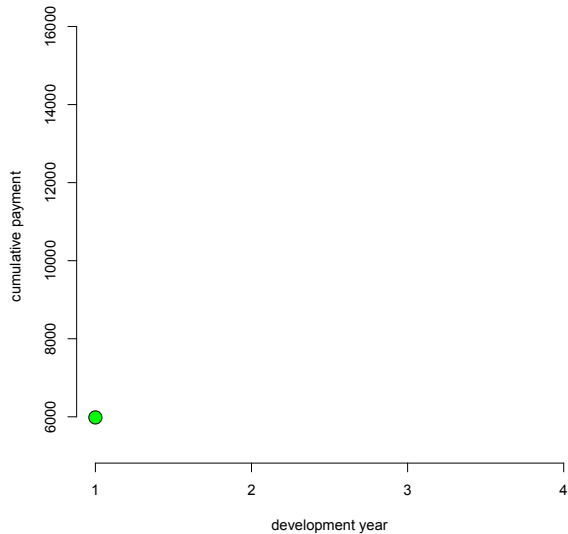


(a) MACRAME for portfolio 1

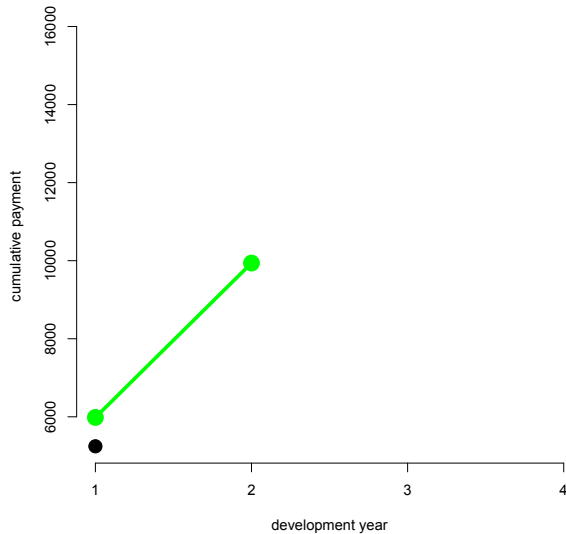


(b) MACRAME for portfolio 2

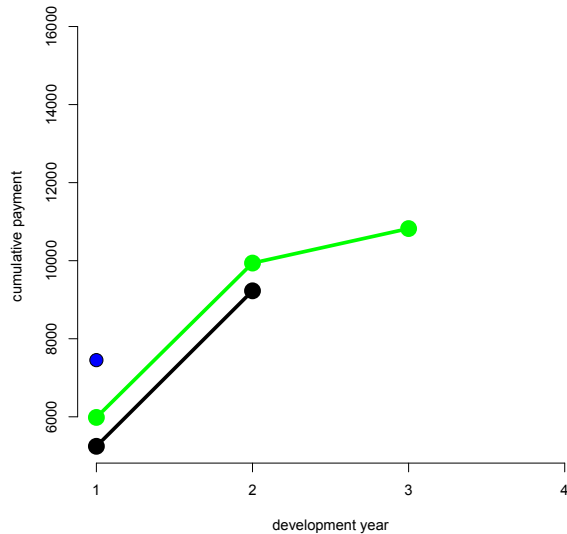
So



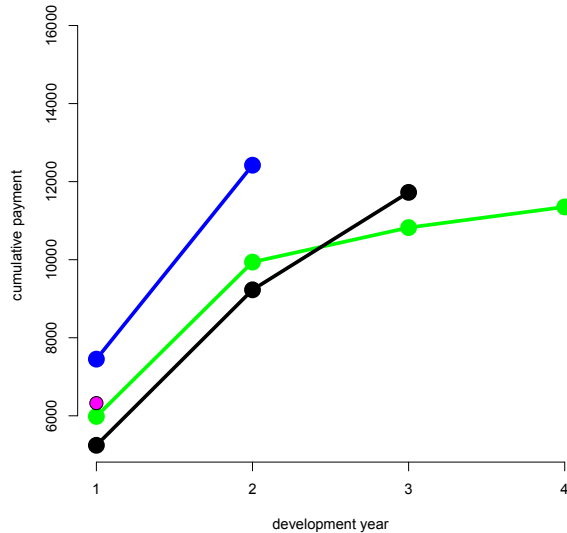
So



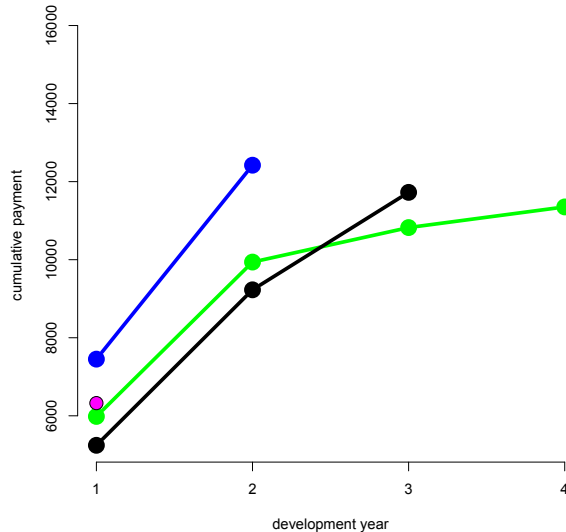
So



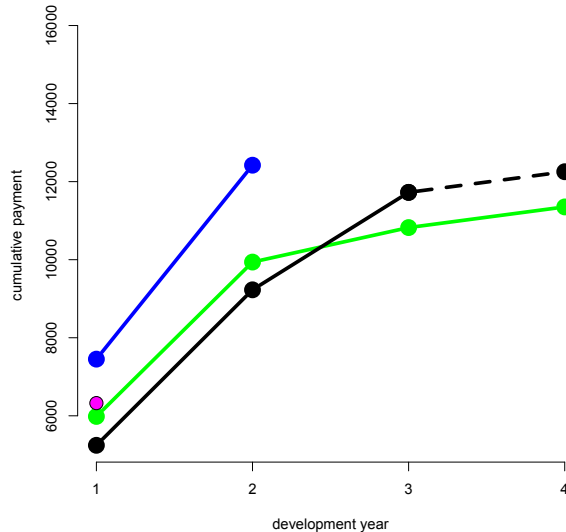
So



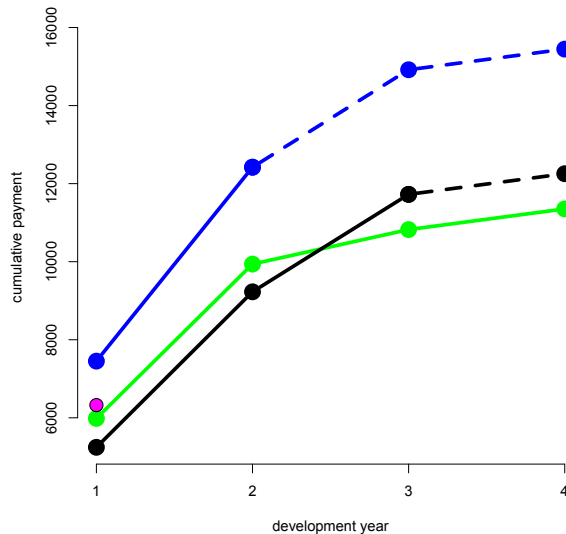
And now: the *second* method (REACT)



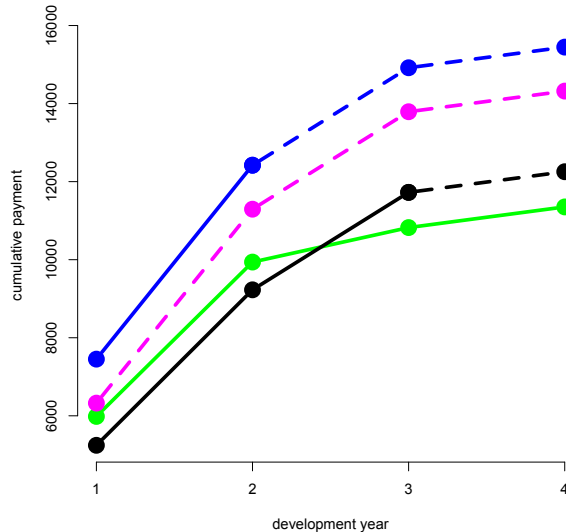
And now: the *second* method (REACT)



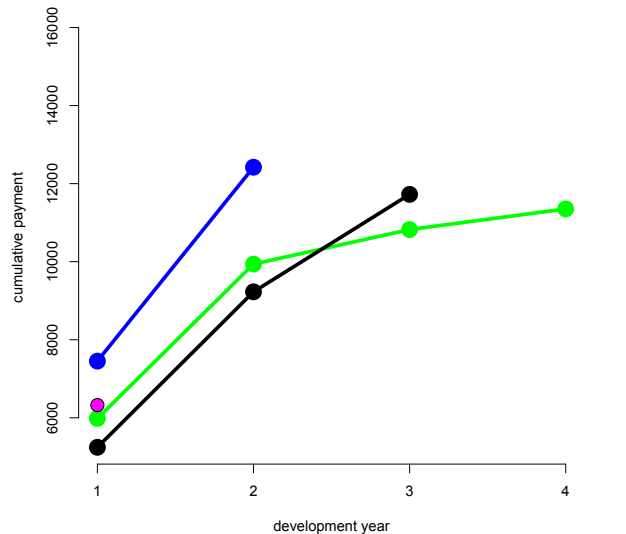
And now: the *second* method (REACT)



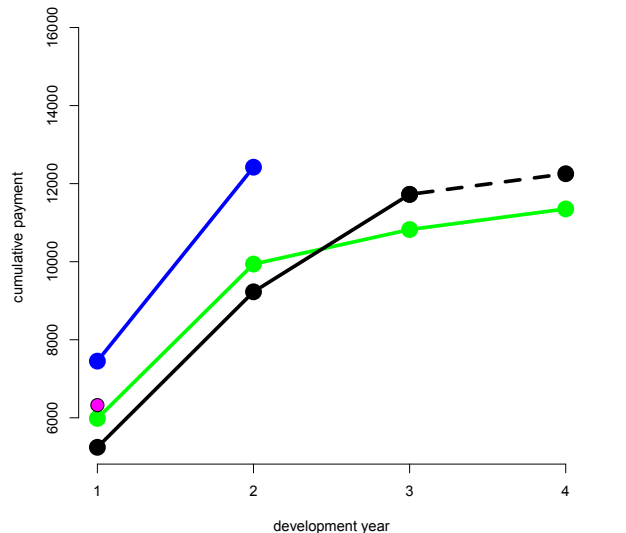
And now: the *second* method (REACT)



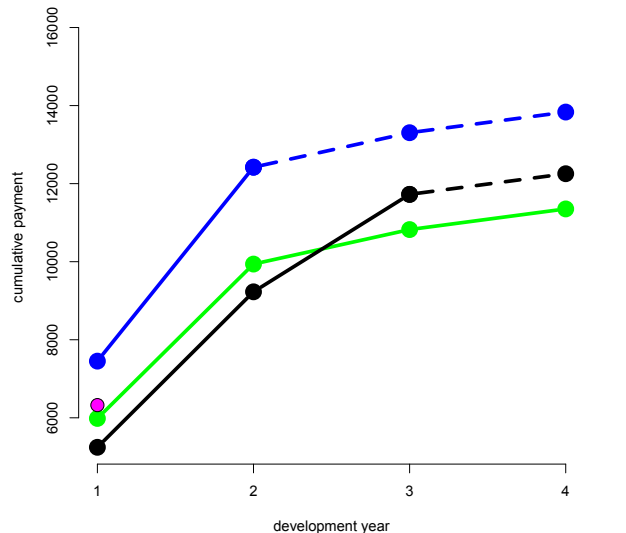
The *first* method: (PARALLAX)



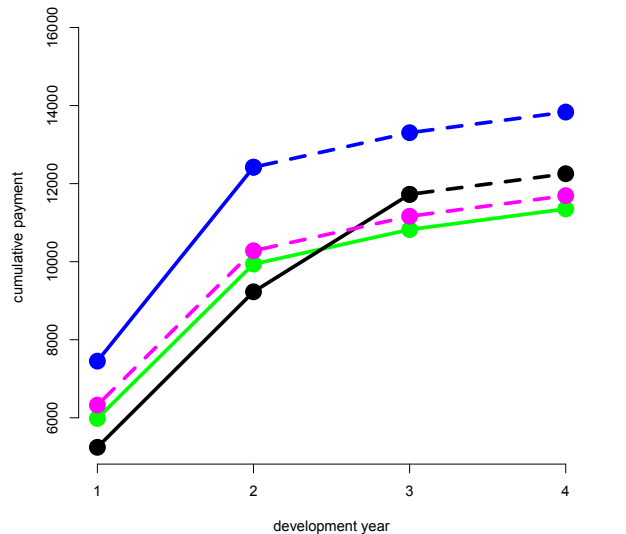
The *first* method: (PARALLAX)



The *first* method: (PARALLAX)



The *first* method: (PARALLAX)



It started in Banff ...



... and ended in Oberwolfach



Rigorous results in theoretical setting – PARALLAX

$$\widehat{f}_{i,j}^{(n)} \xrightarrow[n \rightarrow \infty]{L_2(T_{i,j}^{(n)})} f_j \quad \text{in probability } \mathbf{P}$$

The conditional mean square error of the PARALLAX estimator of f_j is

$$\mathbf{E} \left[\left\{ \widehat{f}_{i,j}^{(n)} - f_j \right\}^2 \middle| T_{i,j}^{(n)} \right] = \frac{\sigma_j^2 Y_{\widehat{\ell}_{i,j},j}}{Y_{n+1-j,j}^2} + (f_j - 1)^2 \left(\frac{Y_{\widehat{\ell}_{i,j},j}}{Y_{n+1-j,j}} - 1 \right)^2 \quad [\mathbf{P}]\text{-a.s.},$$

when $\kappa = 1$, and, for $i + j - n = \kappa > 1$, it becomes

$$\begin{aligned} &\mathbf{E} \left[\left\{ \widehat{f}_{i,j}^{(n)} - f_j \right\}^2 \middle| T_{i,j}^{(n)} \right] \\ &= \frac{\sigma_j^2 Y_{\widehat{\ell}_{i,j},j}}{Y_{i,n+1-i}^2 \prod_{k=n+1-i}^{j-1} \left\{ \widehat{f}_{i,k}^{(n)} \right\}^2} + (f_j - 1)^2 \left\{ \frac{Y_{\widehat{\ell}_{i,j},j}}{Y_{i,n+1-i} \prod_{k=n+1-i}^{j-1} \widehat{f}_{i,k}^{(n)}} - 1 \right\}^2 \quad [\mathbf{P}]\text{-a.s.} \end{aligned}$$

Rigorous results in theoretical setting – REACT

$$\widetilde{f}_j^{(n)} \xrightarrow[n \rightarrow \infty]{L_2(T_{n+1-j,j}^{(n)})} f_j \quad \text{in probability } P$$

The conditional mean square error of the REACT estimator of f_j is

$$E \left[\left\{ \widetilde{f}_j^{(n)} - f_j \right\}^2 \middle| T_{n+1-j,j}^{(n)} \right] = \frac{\sigma_j^2 Y_{n-j,j}}{Y_{n+1-j,j}^2} + (f_j - 1)^2 \left(\frac{Y_{n-j,j}}{Y_{n+1-j,j}} - 1 \right)^2 \quad [P]\text{-a.s.}$$

Rigorous results in theoretical setting – MACRAME

$$\begin{aligned} \widetilde{p}(s_1, s_2) &= p(s_1, s_2) + O_P(n^{-1/2}), \; n \rightarrow \infty, \\ \mathbb{E} \left[\widehat{\mathbb{E}} \{ u_{i,j+1} \} \right] &= \mathbb{E} [u_{i,j+1}] \end{aligned}$$

Resampling functional development profiles without replacement

- We start with the **predicted lower triangle** $\{\hat{Y}_{i,j} : i = 2, \dots, n; j = n + 2 - i, \dots, n\}$, where the upper triangle predicted elements are kept as the original ones, i.e., $\hat{Y}_{i,j} = Y_{i,j}$ for $i + j \leq n + 1$.
- Consequently, the full predicted square $\{\hat{Y}_{i,j}\}_{i=1,j=1}^{n,n}$ is **standardized** such that each row value is divided by the first positive value within the row (from the left), i.e.,

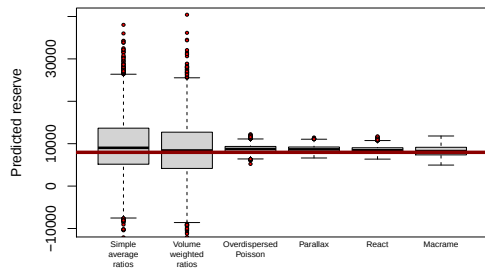
$$\tilde{Y}_{i,j} := \hat{Y}_{i,j} / \hat{Y}_{i,p_i}, \quad p_i = \min \left\{ j \in \{1, \dots, n\} : \hat{Y}_{i,j} > 0 \right\}.$$

Permutation bootstrap

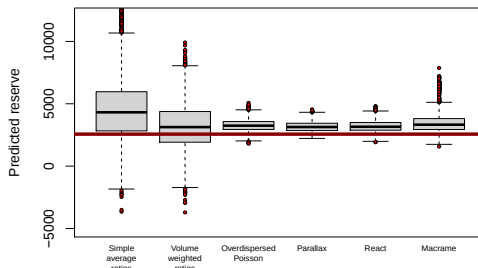
- ▶ Next, the standardized square $\{\tilde{Y}_{i,j}\}_{i=1,j=1}^{n,n}$ is resampled in a **row-wise manner without replacement**. Formally speaking, for every permutation $\pi^{(b)} : (1, \dots, n) \mapsto (\pi^{(b)}(1), \dots, \pi^{(b)}(n))$, where $b = 1, \dots, B$ such that $\pi^{(b)} \neq \pi^{(s)}$ if $b \neq s$, we obtain a permuted square $\{\tilde{Y}_{\pi^{(b)}(i),j}\}_{i=1,j=1}^{n,n}$.
- ▶ We apply this technique to our algorithms proposed by re-running the algorithm in question on the **cut upper triangles** $\{\tilde{Y}_{\pi^{(b)}(i),j} : \pi^{(b)}(i) + j \leq n + 1\}$, obtaining thus the newly predicted standardized cumulative amounts $\{\check{Y}_{i,j}^{(b)}\}_{i,j}$ for $i = 2, \dots, n$ and $j = n + 2 - i, \dots, n$.
- ▶ Finally, the predicted standardized $\check{Y}_{i,j}^{(b)}$'s are **back-standardized** yielding the bootstrapped predicted values

$$\left\{ \check{Y}_{i,j}^{(b)} := \check{Y}_{i,j}^{(b)} \hat{Y}_{i,p_i} \right\}_{i,j} \quad \text{for } i = 2, \dots, n \quad \text{and} \quad j = n + 2 - i, \dots, n.$$

Bootstrapped loss reserve distribution



(a) Portfolio 1



(b) Portfolio 2

Empirical comparisons – real data

- ▶ 518 run-off triangles from the National Association of Insurance Commissioners (NAIC) database (Meyers and Shi, 2011)
- ▶ We a priori eliminated triangles with only zero observed claim amounts in the last four accident periods and also those triangles having 8 or more development profiles identically equal to zero
 - (i) 130 run-off triangles that were ODP compliant (with only non-negative increments, but profiles being entirely zero not allowed)
 - (ii) 299 not ODP compliant triangles (negative increments exists, but still no entirely zero profiles)
 - (iii) 89 remaining triangles that could be considered “rather atypical”, but are still not uncommon in the actuarial practice

Out-of-sample bootstrap performance measures

- Reserve%** gives an absolute relative difference of the predicted reserve and the true reserve defined for each triangle as $100 \times \left| \frac{\text{predicted reserve}}{\text{true reserve}} - 1 \right|$ and averaged over all triangles in the given scenario (smaller values are better);
- BootCoV%** expresses a coefficient of variation for the bootstrapped reserve distribution relative to the bootstrap mean $100 \times \frac{\text{Std.Dev}(\text{bootstrapped reserves})}{\text{Avg}(\text{bootstrapped reserves})}$ averaged, again, over all triangles in the given scenario (smaller values are better);
- BootVaR_{.995}** denotes the 99.5% quantile of the bootstrap distribution relative to the bootstrapped mean $\frac{\text{Quantile}_{0.995}(\text{bootstrapped reserves})}{\text{Avg}(\text{bootstrapped reserves})}$ and averaged over all triangles in the given scenario (smaller values are better);
- BootQnt_{.950}** provides a percentage proportion of the triangles in the given scenario for which the true reserve is dominated by the 95% quantile of the bootstrapped distribution (values closest to 95% are preferred).

Claims reserves evaluation I

Method	Reserve%	BootCoV%	BootVaR _{.995}	BootQnt _{.950}
<i>Average</i>	58.79 (186.00)	79.46 (144.67)	3.67 (3.57)	100.00%
<i>Weighted</i>	47.13 (130.91)	53.60 (61.46)	2.63 (1.81)	98.46%
<i>ODP Model</i>	47.10 (130.89)	16.98 (10.16)	1.54 (0.39)	86.92%
<i>PARALLAX</i>	57.85 (125.45)	22.34 (16.13)	1.59 (0.46)	96.92%
<i>REACT</i>	43.19 (78.28)	24.08 (18.03)	1.64 (0.51)	97.69%
<i>MACRAME</i>	45.32 (76.43)	23.93 (12.65)	1.73 (0.42)	95.38%

Table: Overall empirical performance of six claims reserving techniques when applied to the group (i), 130 **ODP compliant** run-off triangles from Meyers and Shi (2011). The corresponding standard deviations are given in parentheses; two best results are indicated by bold typeface.

Claims reserves evaluation II

Method	Reserve%		BootCoV%		BootVaR _{.995}		BootQnt _{.950}
<i>Average</i>	215.95	(1128.77)	4045.61	(4.0e+04)	43.14	(461.41)	99.67%
<i>Weighted</i>	541.33	(6135.24)	−3e+03	(2.3e+04)	−7.43	(132.37)	97.99%
<i>Chainladder</i>	541.33	(6135.24)	29.78	(212.59)	1.97	(7.58)	83.28%
<i>PARALLAX</i>	68.83	(132.40)	9.53	(628.55)	1.70	(11.04)	92.98%
<i>REACT</i>	97.85	(334.97)	66.60	(182.67)	2.92	(4.99)	94.31%
<i>MACRAME</i>	68.38	(93.76)	51.26	(36.96)	2.75	(1.59)	91.97%

Table: Empirical performance of six claims reserving techniques applied to the group (ii), 299 “**rather typical**” but ODP non-compliant run-off triangles from Meyers and Shi (2011). The corresponding standard deviations are given in parentheses; two best results are indicated by bold typeface.

Claims reserves evaluation III

Method	Reserve%		BootCoV%		BootVaR _{.995}		BootQnt _{.950}
<i>Average</i>	255.88	(654.91)	−2e+03	(2.1e+04)	−47.74	(505.00)	91.01%
<i>Weighted</i>	181.32	(526.35)	4.6e+04	(4.3e+05)	167.99	(1492.61)	91.01%
<i>Chainladder</i>	181.32	(526.35)	177.17	(472.73)	6.02	(11.65)	79.78%
<i>PARALLAX</i>	142.08	(567.07)	69.77	(75.02)	3.09	(4.63)	77.53%
<i>REACT</i>	111.03	(256.82)	240.60	(1294.93)	7.94	(35.34)	76.40%
<i>MACRAME</i>	111.02	(141.21)	256.41	(1175.31)	10.25	(52.48)	69.66%

Table: Empirical performance of six claims reserving techniques applied to the group (iii), 89 “**atypical**” run-off triangles from Meyers and Shi (2011). The corresponding standard deviations are given in parentheses; two best results are indicated by bold typeface.

Conclusions

Three unsupervised loss reserving techniques based on **non-parametric and distribution free approaches** offering the following advantages:

- (i) they are **simple, straightforward, and easily applicable**;
- (ii) they require **neither distributional nor parametric assumptions** and apply to all kinds of run-off triangles, including those with negative incremental cells or zero cumulative claim amounts over some development periods;
- (iii) various stochastic model assumptions can be postulated in order to derive **desirable statistical properties** serving as the methods' **justifications**;
- (iv) it is straightforward to obtain also the **overall reserve distributions via bootstrapping** techniques;
- (v) the proposed methods are also **robust against outliers**;
- (vi) **R package**: ProfileLadder: Functional-Based Chain Ladder for Claims Reserving.

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